

March 31, 2020
Revised April 1, 2020

Multi partners updates on Coronavirus – (Covid19)

Stoke-on-Trent and Staffordshire Safeguarding Children Board have produced a roundup of partners updates around change of services due to the Coronavirus (Covid 19). Please visit the relevant agencies websites for more information.

Child Death Review and SUDIC

The National Child Mortality Database (NCMD) have contacted all CDOPs and Child Death Review (CDR) teams about surveillance of deaths that may be COVID-19 related.

The data NCMD collects from the child death review process will be of enormous significance in the fight against COVID-19. During this unprecedented time, NCMD are committed to working with CDOPs and CDR teams to ensure that they provide relevant and prompt information to NHS England and Public Health England on children who have died of COVID-19. NCMD will monitor the cases in real time and collate the information before passing it on immediately to support the national response to this virus.

The eCDOP Notification Form has been enhanced, from 1st April, and includes questions aimed at capturing early information relating to cases where the child has died *of or with* COVID-19 (whether suspected or confirmed). This should be completed within 6 hours of any child death and includes:

- Children who die of COVID-19
- Any child known to have it but who might have died of something else
- Children who die of any cause but show signs of undiagnosed infection in the weeks leading up to death
- Babies who are born and then die where the mother was known or suspected to have COVID-19, and
- Any child who meets the criteria for a Joint Agency Response (JAR) where the cause of death is unknown, but infection is considered as a significant possibility and the child or other member(s) of the household had a fever or cough within the preceding 14 days.
- (including 16 and 17 year olds dying in adult treatment units and community palliative care deaths)

Please continue to report all deaths directly through the eCDOP

link <https://www.ecdop.co.uk/stafford/live/public>

If you have any problems or need further information in relation to notifications contact :
Faith Lindley-Cooke on 01785 286243 or mobile 07543662992

Child Death Review Meetings (CDRM)

Hospital Trusts have cancelled all meetings not relating to COVID-19 and clinicians are not expected to prioritise completing reporting forms (Form B).

CCG Safeguarding Team

CCG Safeguarding Team have disseminated guidance to all practices regarding the profile of various safeguarding areas related to social distancing, household isolation, school closure and telephone consulting. More information

https://elearning.rcgp.org.uk/pluginfile.php/149180/mod_resource/content/2/COVID-19%20and%20Safeguarding%20%286%29.pdf

Children and Young People's West Midlands SAR Service

Mountain Healthcare as the provider of this service are committed to continue to provide a high-quality service for children or young people who have been acutely affected by sexual abuse or assault at the Horizon SARC in Ida Road, Walsall. This service continues to function 24 hours a day, seven days a week and is available for all children who need to be seen acutely. We also continue to provide a non-recent service across our spoke sites for children who have been affected by historic sexual assault or abuse. These are dedicated clinics scheduled five days a week. All children and young people affected can be referred into our service by contacting us on our dedicated referral line 08081962340. Information on our service is also available on our website:

www.westmidscyps.co.uk .

In the event of any queries related to service provision please contact-
Louise Hagger Director of Nursing – Lou.Hagger@mountainhealthcare.co.uk
Paul Jennings, Director- Paul.Jennings@mountainhealthcare.co.uk

Catch 22 update

Catch 22 will risk assess all one-to-one support and make decisions on an individual basis depending on the level of risk and the child's needs on how best we can meet those needs. CSE support will be ongoing, with case workers using messaging, phone and video calls as appropriate in addition to face-to-face meetings if deemed to be appropriate and safe to do so. Where possible, all Return Home Interviews (RHIs) will be completed face to face unless the child or parent express a preference otherwise or government advice changes. Case workers will also be offering the option of a phone call to discuss missing episodes. Catch 22 have produced a guide for children on places they can access immediate online or telephone support without thresholds or referrals, including support with mental health, self-harm, online safety, going missing, reporting abuse etc, and also a guide for parents and children with sources of support for parenting children at risk of exploitation, financial support and information, mental health crisis support etc. If you would like electronic copies of these guides to send out to children and families, please email us at - catch22cse@catch-22.org.uk or call 01782 237106.

North Staffs Carers - North Staffs Carers have an advice and support hotline 01782 793100.

New Era

Victim Services – Adults

New Era adults service is still accepting new referrals, however, New Era victim services have now had to cease all face to face contact. Support is available via telephone, and through the live chat facility. The team are currently in the process of developing resources and strategies to be able to meet various identified needs, during telephone-based support sessions.

For those cases already in support, safety plans have been re-visited to include discussion and planning around current events, and the impact of this on those in ever riskier situations. We may need to move to resilience planning to prioritise those at higher risk level for service; and this remains under review over these coming days.

Victim Services - CYP

CYP Domestic Abuse Practitioners are still delivering services across the county through telephone and Skype. The CYP Team are currently contacting every family open to their service to discuss the changes in their circumstances; to offer support to help reduce any risks they may be facing; alongside continuing to help them cope and recover from their experiences.

Current Support Offer:

Depending on age, circumstances and risk, New Era are providing support through either telephone or video conferencing using Skype. For CYP where these may not be suitable, New Era will aim to work with their safe parent/ guardian to deliver indirect support whereby they are equipped with the resources and activities to complete with the young person until the service is able to return to delivering direct support.

The local team continue to be available on new-eraCYP@victimsupport.org.uk and you can contact the CYP Team Manager, Ben Donagh on 07931 864113. New Era's (Victim Support's) national Support Line (08 08 16 89 111) also remains open 24/7 and continues to welcome referrals for any CYP affected by domestic abuse who requires support.

Perpetrator Services - New Era's perpetrator services have moved delivery to a telephone only service.

HM Prisons and Probation Services

HM Prisons and Probation Services have issued guidance to Probation Delivery Units, Approved Premises and staff in Courts, to ensure that they are following guidance to limit the spread of Covid 19. They have also put in place plans to release additional staff to the

front line where they have been working elsewhere.

A range of 'Extraordinary Delivery Models' have also been developed to cover all aspects of probation delivery unable to deliver services as normal due to staffing levels. For more information contact your local Probation Delivery Unit Head, Natalie Hill.

The Justice Service have also asked agencies to send a copy of their current delivery model to david.grieverson@justice.gov.uk, and that you include a list of cases you will be prioritising for face-to-face contact so that they can look at how to join up risk management and child protection activity going forward.

Stoke-on-Trent City Council, in partnership with VAST,

City Council and VAST have established #stokeontrenttogether to support those who need some additional support as a result of the Coronavirus Outbreak. Please use the helpline if you identify households who are sick or self-isolating as a result of the Covid-19 virus and do not have family or friends who can support them. Available support can include:

- Collecting prescription
- Delivering emergency food parcels
- Advice on how to contact your energy supplier or topping up your meters
- Someone to talk to if you're feeling lonely or anxious
- Someone to walk your dog

This service will operate 7 days a week 9:00am to 5:00pm. Telephone 0800 561 5610

Savana

Savana are currently running a limited service due to Coronavirus precautions. Please be advised that Savana's main site in Hanley, Stoke-on-Trent is now closed until further notice.

Savana will still be answering telephone calls and taking referrals, please leave a message if you are unable to get through. Savana regret that face to face sessions have now ceased and that all service users will be contacted by one of our dedicated team members and offered telephone support as an alternative

Staffordshire County Council Reception

People are being advised that the county council's customer contact centre, available on 0300 111 8000 remains open and access to many council services is available on the MyStaffs App and online at www.staffordshire.gov.uk. This follows the council's decision to temporarily close Staffordshire Place in Stafford to the public from Friday 27 March in efforts to help reduce the spread of Coronavirus.

University Hospitals of Derby and Burton NHS Foundation Trust

Children's wards at Queen's Hospital Burton to be temporarily relocated to Royal Derby Hospital from April 1, therefore no facility for undertaking Child Protection medicals at QHB for the foreseeable future. Neonatal services will remain at Queen's Hospital Burton.

Staffordshire Police Headquarters reception

The reception at Staffordshire Police Headquarters is now closed to visitors.

Multi Agency Safeguarding Hub (MASH)

The MASH is closed to visitors